

Privacy Policy for Japaneazy

Effective date: July 1, 2026

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Japaneazy is operated by Valentyna Polienova, Ukraine (referred to in this Privacy Policy as "Japaneazy," "we," "us," or "our"). This Privacy Policy explains what information we collect when you use the Japaneazy mobile application, why we collect it, how it is used, and the choices available to you.

Contact: valentynapolienova@gmail.com

1. Information We Collect

1.1 Account and sign-in information

- Name, where provided by Google or Apple.
- Email address, including an Apple private relay address when you use Hide My Email.
- A unique identifier associated with your Google or Apple account.
- Authentication status and information required to maintain and secure your account.

Japaneazy supports Sign in with Apple and Google Sign-In only. We do not provide email-and-password accounts.

1.2 Learning and personalization data

- Known kanji.
- Saved kanji and words.
- JLPT preferences.
- Quiz answers and quiz results.
- XP, streaks, and related achievement data.
- Learning progress.

This information is stored on our backend and is associated with your account so that Japaneazy can provide personalized quizzes and preserve your progress.

1.3 Push notification data

If you enable push notifications, we process a device or push-notification token and related technical information needed to deliver notifications through Firebase Cloud Messaging. You can disable notifications at any time in your device settings.

1.4 Crash diagnostics and bug reports

We use Firebase Crashlytics to collect crash reports and diagnostic information, which may include the app version, device model, operating-system version, crash traces, error logs, and technical identifiers.

Japaneazy also includes a shake-to-report-a-bug feature. When you choose to submit a bug report, we process the report text and technical diagnostic information included with the report. We use this information only to investigate and resolve problems with the app.

1.5 Information we do not intentionally collect

Japaneazy does not intentionally collect precise location, contacts, photos, health data, payment-card information, advertising identifiers, or data for cross-app or cross-website tracking. The app does not contain advertising, subscriptions, in-app purchases, or other payment functionality.

2. How We Use Information

- Authenticate users through Google or Apple.
- Create and maintain user accounts.
- Provide personalized Japanese-learning quizzes and content.
- Save and synchronize learning preferences and progress.
- Deliver push notifications that users have enabled.
- Detect, investigate, and fix crashes, bugs, and technical problems.
- Protect the security, integrity, and availability of Japaneezy.
- Respond to privacy, support, and account-deletion requests.
- Comply with applicable legal obligations.

3. Legal Grounds for Processing

Depending on where you live, we process information because it is necessary to provide Japaneezy and perform our agreement with you; because it is necessary for our legitimate interests in operating, securing, and improving the app; because you have provided consent, such as for push notifications; or because processing is required by law.

4. Technologies and Service Providers

We use the following technologies and providers:

Provider / technology	Purpose
Google Firebase Authentication	Account authentication and identity management.
Google Firebase Crashlytics	Crash reporting and technical diagnostics.
Google Firebase Cloud Messaging	Delivery of push notifications.
Google Cloud	Hosting and operation of backend services.
Google Cloud Firestore	Storage of account-related learning preferences and progress.
Sign in with Apple	Authentication through the user's Apple account.
Google Sign-In	Authentication through the user's Google account.
Python backend services	Application logic and communication between the app and backend.

These providers may process information on our behalf under their own security and privacy terms. We do not authorize them to use Japaneezy user information for independent advertising.

5. Sharing and Disclosure

We may disclose information only:

- To the service providers listed above, where necessary to operate Japaneezy.
- When required by applicable law, regulation, legal process, or a valid governmental request.
- When reasonably necessary to protect users, investigate fraud or abuse, or defend legal rights.
- In connection with a business reorganization or transfer, subject to appropriate confidentiality and legal safeguards.

We do not sell personal information. We do not share personal information for targeted advertising or track users across apps or websites owned by other companies.

6. Data Retention and Account Deletion

We retain account information and learning data for as long as your Japaneazy account remains active. When you use the in-app Delete Account function, your account and associated learning data are scheduled for immediate permanent deletion from active systems.

Crash reports and diagnostic records may remain for the period configured within Firebase Crashlytics or as otherwise necessary to investigate an existing technical or security issue. Information may also be retained where required by law or necessary to establish, exercise, or defend legal claims.

Deleting the app from your device does not by itself delete your account. Use the in-app Delete Account function or contact us at valentynapolienova@gmail.com.

7. Security

We use reasonable administrative, technical, and organizational safeguards designed to protect user information. No method of storage or transmission is completely secure, so we cannot guarantee absolute security.

8. International Data Transfers

Japaneazy is available worldwide. Information may be processed in Ukraine and in other countries where Google or other service providers operate. Those countries may have privacy laws different from the laws in your place of residence. Where required, we rely on appropriate legal safeguards for international transfers.

9. Your Privacy Rights

Depending on your location, you may have rights to request access to, correction of, deletion of, or a copy of your personal information; to object to or restrict certain processing; or to withdraw consent where processing is based on consent. You may also have the right to complain to a competent data-protection authority.

To exercise a privacy right, email valentynapolienova@gmail.com. We may need to verify your identity before completing a request.

10. Children

Japaneazy is a general-audience language-learning app and is not specifically directed to children. We do not knowingly collect personal information from a child in a way that violates applicable law. Where local law requires parental or guardian consent for a child to use an online service, the child may use Japaneazy only with that consent. A parent or guardian who believes that a child provided personal information without the required consent may contact us to request deletion.

11. Changes to This Privacy Policy

We may update this Privacy Policy when Japaneazy, our technologies, or legal requirements change. The revised version will show a new "Last updated" date. Material changes may also be communicated in the app.

12. Contact Us

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